



## Important safety information about your service:

- Most insecticides used by Rentokil are considered of low mammalian toxicity and most internal sprays will be odourless
- Customers must not be present in the area where treatment is being applied.
- If a member of the household is pregnant or suffers from respiratory illness, it is advised they do not return to the premises for a minimum of 4 hours after treatment is complete. This also applies to babies and young children.

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At Rentokil, we care about your comfort and safety.

Prior to the service, the pest control technician will thoroughly explain what treatment they will be performing and highlight any safety protocols.

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## Bed bug control service Customer preparation checklist

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### Prior to your service:

- Ensure infested rooms are kept closed upon the detection of bed bugs.
- Where possible, beds and other known harbourages should be dismantled to allow thorough treatment.
- Wardrobes, drawers etc. should be emptied and contents should be washed at 60 degrees or above for 1 hour minimum and dried in a hot air drier.

### During your service:

- Be prepared to explain to the pest control technician exactly where you are seeing pests—or have seen them in the past.
- Customers and pets must vacate the premises during the treatment. Re-enter the space only when the treatment has completely dried, approximately 2-4 hours after.
- Infested mattresses may be treated using a steam applicator ensuring the mattress does not become over-moist.

### After your service:

- Bed bug activity may still be present for several days after initial treatment but will decline over the following weeks.
- Place a non-porous cover between the mattress and the bed sheet to reduce the risk of making contact with any pesticide residue.
- Do not vacuum floors and upholstery for at least 10-14 days.
- After two weeks, vacuum to remove all dead insects and ensure vacuum filters are emptied and vacuum bags are disposed of immediately.
- The pest control technician will complete a full pest-risk assessment and provide a pest treatment report outlining the work completed on your property. This will include recommendations and measures to take to avoid a re-infestation in your home or business.